

**APPLICANT SUMMARY OF INTERVIEW WITH EXAMINER**

To: Commissioner for Patents

From: Michael Smith  
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Application: 10/699,269  
Attorney docket: GE.0001  
Title: METHODS AND APPARATUS FOR PREDICTIVE  
SERVICE FOR INFORMATION TECHNOLOGY  
RESOURCE OUTAGES  
Filing date: Nov 1, 2003  
Art Unit: 3623  
Examiner: William V. Saindon

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

## REMARKS

In a telephonic interview of Examiner William V. Saindon on March 9, 2009:

- Applicant agreed to amend all independent claims to clarify the “correlating” using matter from page 10 lines 1-15 of the specification (paragraphs 45-46 of the patent publication).

Respectfully Submitted,

A handwritten signature in black ink, appearing to read "Michael G. Smith".

Dated: March 9, 2009 By:

Michael G. Smith  
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